



**WOMEN'S HEALTH
IN WOMEN'S HANDS
COMMUNITY HEALTH CENTRE
INCREASE • INNOVATE • IGNITE**

Annual Report 2020



Ontario's Community
Health Centres
Every One Matters.

Expenditure 2020

	\$	%
Salaries,Benefits,Relief and other	\$3,438,295	61%
Purchased Services and consultancy	\$202,022	4%
Non insured diagnostic & specialist	\$319,982	6%
Occupancy cost	\$608,052	11%
Other overhead cost	\$1,026,049	18%
Total Expenditure	\$5,594,400	100%

Revenue 2020

	\$	%
Federal Grants	\$490,854	9%
Provincial Grants	\$4,498,318	78%
Municipal Grants	\$107,728	2%
Foundations	\$53,009	1%
Other	\$593,646	10%
Total Revenue	\$5,743,555	100%

REVENUE



EXPENDITURE



COMMUNITY PARTNERS AND FUNDERS

Community Partners

Access Alliance Multicultural Health and Community Services
Access St James Town
Across Boundaries
African and Black Diasporic Global Network on HIV and AIDS (ABDGN)
African and Caribbean Council on HIV/AIDS in Ontario
Africans in Partnership Against AIDS
Afrochic
AIDS Committee of Cambridge, Kitchener, Waterloo and Area (ACCKWA)
AIDS Committee of Ottawa
AIDS Committee of Toronto
AIDS Niagara
Alliance for Healthier Communities
Alliance for South Asian AIDS Prevention
Anishnawbe Health Toronto
Anne Johnston Health Station
Asian Community AIDS Services
Black Coalition for AIDS Prevention
Black Creek CHC
Black Physicians of Tomorrow (BPT)
BrAIDS For AIDS
Canadian Aboriginal AIDS Network
Canadian Association of Community Health Centres
Canadian Centre for Victims of Torture
Canadian HIV/AIDS Legal Network
Canadian Mental Health Association – Communities of Interest
Canadian Positive People's Network,
Canadian Public Health Association
Caribbean Women's Society
Casey House Hospice
Centennial College School of Community and Health Studies
Central Neighbourhood House
Centre for Addiction and Mental Health
Centre for Research on Inner City Health,
Centre for Spanish Speaking People
Centre for Urban Health
Centre Francophone de Toronto
CIHR Canadian Clinical Trials Network
CIHR Social Science Research Centre in HIV Prevention,
Committee for Accessible AIDS Treatment (CAAT)
Daily Bread Food Bank
Davenport Perth Community Health Centre
Delta Family Resource Centre
Dr. Roz Healing Place
East Don Mills Midwives of Michael Garron Hospital
El Tawhid Juma Circle
Ernestine's Women's Shelter
Fife House
Flemingdon Community Health Centre
For Youth Initiative
Forward in Faith International
Fred Victor Centre
Hamilton AIDS Network Health
Hassle Free Clinic
HIV & AIDS Legal Clinic Ontario (HALCO)
Hospital for Sick Children
Humewood House
Institute for Clinical Evaluative Sciences
Interagency Coalition on AIDS and Development (ICAD)
Interim Place
International Community of Women Living with HIV
Jamaican Canadian Association (JCA)
Kingsway Community Life Centre (KCLC)
La Passerelle-I.D.É.
LGBTQ+ Settlement Network Toronto
Maple Leaf Clinic
Maple Leaf Sports and Entertainment
Margaret's
Midaynta Community Services

McMaster University
 Michael Garron Hospital Department of
 Midwifery
 Midwives Collective of Ontario
 Mount Sinai Hospital
 Newcomer Women's Services
 NGO Delegation, UNAIDS Programme
 Coordinating Board (PCB)
 North York Women's Shelter
 Oak Tree Clinic, BC Women's Hospital
 Ontario Coalition of Agencies Serving
 Immigrants
 Ontario HIV Treatment Network
 Ottawa Children's Hospital
 Ottawa University
 Parkdale Queen West Community Health
 Centre
 Pathways For Education
 People to People Aid Organization (Canada)
 Planned Parenthood Toronto
 Positive Living Niagara (PLN)
 Positive Pregnancy Program
 The Redwood
 Rexdale CHC
 Rexdale Women's Centre
 Robert Carr Network Fund
 Ryerson University Faculty of Nursing
 Ryerson University Faculty of Social Work
 Salvation Army
 Sherbourne Health Centre
 Sojourn House
 Somerset West CHC
 South Asian Women's Centre
 St. Andrew's Roman Catholic Church - Toronto
 St James Town Community Corner
 St. Joseph's Hospital
 St. Michael's Hospital
 St. Michael's Hospital HI-FI Lab
 Taibu Community Health Centre
 Teresa Group
 The 519 Church Street Community Centre
 The AIDS Network, Hamilton (The Network)
 The Canadian Clinical Trials Network
 The Redwood
 Thorneloe University
 Times Change, Women's Employment Service
 Toronto Community Housing Corporation
 Toronto HIV/AIDS Network
 Toronto Newcomer Strategy: Health Pillar
 Committee
 Toronto People with AIDS Foundation
 Toronto Public Health
 Unison Health and Community Services
 University Health Network
 University of Ottawa
 University of Toronto Bloomberg Faculty of
 Nursing
 University of Toronto Centre for Community
 Partnerships
 University of Toronto Factor Inwentash School
 of Social Work
 University of Toronto Faculty of Gender and
 Woman Studies
 University of Toronto Faculty of Medicine
 University of Toronto, Dalla Lana School of
 Public Health,
 University of Western Ontario
 ViiV Pharmaceutical
 West Scarborough Community Centre
 Women's College Hospital
 Women's College Research Institute
 Working Women Centre
 World Health Organization, Department of
 Reproductive Health and Research
 York University Faculty of Health, School of
 Nursing
 York University Faculty of Social Work
 YouthRex
 Youth Service Network

Funders

Women's Health in Women's Hands expresses gratitude to our funders, first and foremost, the Toronto Central Local Health Integration Network. We are also grateful for the funding provided by United Way, AIDS Bureau, Ministry of Health and Long Term Care, Ontario Diabetes Program and Health Promotion Division, City of Toronto Employment and Social Services, City of Toronto Confronting Anti-Black Racism Initiative, Employment and Social Development Canada-Canada Summer Job Program, City of Toronto-Community Investment Program, McMaster University, Ontario HIV Treatment Network, City of Toronto Urban Health Fund, Canadian Institutes of Health Research, the Public Health Agency of Canada, University of Toronto, Women's College Hospital-Women Xchange program and the Ontario Trillium Foundation, an agency of the Government of Ontario, Centre for Addiction and Mental Health, Toronto Foundation

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3rd Sat. of the Month: 10:00am to 4:00 pm

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Location Map





**WOMEN'S HEALTH
IN WOMEN'S HANDS
COMMUNITY HEALTH CENTRE**
INCREASE • INNOVATE • IGNITE

THE MANDATE

of Women's Health in Women's Hands (WHIWH) Community Health Centre is to provide primary healthcare to racialized women prioritizing those from the African, Black, Caribbean, Latin American and South Asian communities in Toronto and surrounding municipalities. We are committed to working from an inclusive feminist, pro-choice, anti-racist, anti-oppression, and multilingual participatory framework in addressing the issue of access to healthcare for our mandated priority populations encompassing age, gender, gender identity, race, class, violence, sexual orientation, religion, culture, language, disability, immigration status and socio-economic circumstances.

OUR COMMITMENT

- Working together as a multidisciplinary team to provide quality health care.
- Addressing the issue of access to health care for racialized women taking into account the social determinants of health.
- Developing strategies to remove the barriers embedded within the healthcare system which strongly influence how one experiences health and how one is treated by the health care system.
- Advocating for and with our communities for change.
- Participating in community activities which create the social and environmental conditions that promote health and wellness.
- Enhancing women's sense of well being in an atmosphere that allows us to validate each other's definitions and experiences.
- Supporting women's right to make informed choices about our health.

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WOMEN'S HEALTH
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STRATEGIC PLAN 2016-2021

GOAL

To increase access to and provide primary healthcare for racialized women from African, Black, Caribbean, Latin American and South Asian communities in Metropolitan Toronto and surrounding municipalities.

Dimensions of Care

CLIENT CENTRED CARE
EVIDENCE BASED PRACTICE
QUALITY SERVICE DELIVERY

Strategic Directions

1

WHIWH will extend its role as an expert and leader in the delivery of high-quality, evidence-informed primary health care for racialized women

2

WHIWH will deepen its response to emergent priority populations, with a focus on racialized youth, seniors, refugee women and women with complex care needs/ multiple co-morbidities

3

WHIWH will sharpen its focus on addressing the social determinants of health as fundamental to improving the health outcomes and health equity for racialized women

Long Term Outcomes

- Safe healthcare and the reduction of barriers to health at WHIWH and in the health care system more broadly
- Improved health indicators/outcomes
- Improved Social Determinants of Health outcomes/indicators
- Improved access to information - on how to have good health/what good health means - for racialized women and their families
- Improved access to information - on what services are available and access to support when needed for racialized women and their families
- Smoother and more seamless transitions and navigation between health and social system and services

MESSAGE FROM THE EXECUTIVE DIRECTOR AND BOARD CHAIR



It is time once again to reflect on our past year's work, share our successes, and set intentions for the way forward. It has been an extraordinary year for WHIWH-CHC. We began with a leadership change where the new Executive Director illuminated our vision for the future of our organization. We successfully achieved

our 5th Accreditation from The Canadian Centre for Accreditation which highlighted several areas in which we excelled. This included recognition for the excellent quality of our services and programs, commitment to reducing health disparities, our extraordinary community-based engagement and our expertise and leadership around research for our priority populations. On the global front, we had a presence at the UN and UNAIDS multistakeholder meetings. These virtual sessions provided opportunity to engage as gender equity leaders in highlighting priority actions and best practices in achieving gender equality and achievement, and the protection of human rights, harm reduction and sexual and reproductive health rights.

When the COVID-19 pandemic was declared, we had to quickly change how we work and continue providing programs and services as safely as possible. We know the pandemic has severely disrupted the health and wellbeing process for many, and has created negative implications for the most vulnerable. The merging of the COVID-19 pandemic and systemic racism has intensified and heightened the disparities that have always been faced by Black, Indigenous, and racialized communities. The disproportionate impact of the COVID-19 virus on our communities speaks to the inequity in health care and systemic issues. The collection of race-based data that includes gender-based responses is crucial to ensuring an equitable response to and recovery from the pandemic and beyond. And so it is against this backdrop that reminds us that the work we do has never been more important as we all work toward achievement of better outcomes.

Our work has always been grounded on anti-racism and anti-oppression frameworks that recognize how intersecting dimensions of oppression impacts women's ability to access care and navigate systems that are supposed to support their health and wellbeing. We have provided care for and continue to serve women, transgendered, and gender non-confirming people who experience the direct impact of economic, social and racial inequality caused by anti-Black racism and White Supremacy in our basic social, economic and political systems. Calling out and advocating to eliminate racism and anti-Black racism in particular, has been an ongoing and

often challenging battle. We continue to hold strong our commitment to being advocates for systemic change for and with our clients and communities.

The Ontario health system transformation process that began 2 years ago has now resumed after being on hold due to the pandemic. As the health teams develop, WHIWH-CHC will be looking at the best partnership that creates pathways to ensure our specialized work continues to enhance the quality of life for all those who access our services. Our focus on health equity and the delivery of quality health care will remain a priority. Through our collaborative efforts, we will continue to ensure the next phase of healthcare is responsive to our communities' needs.

We are truly inspired by the passion and commitment of our staff, board, members, volunteers and students. We believe that we would not be successful without you and are thankful that all of you are here to support us each step of the way.

In Solidarity,

Lori-Ann Green-Walker
Executive Director

Renatta Austin
Board Chair

WHIWH BOARD OF DIRECTORS



Renatta Austin
Chair



Maria Stevens
Vice-Chair



Rumana Chowdhury
Secretary



Cherry Leung
Treasurer



Victoria Morena
Member at Large



Drupati Maharaj
Member at Large



Nana Yanful
Member at Large



Mahima Madhava
Member at Large



Paula Bourne
Member at Large

FINANCIAL HIGHLIGHTS:

Women's Health in Women's Hands CHC -summarized statement of Revenue and Expenses for the year ended March 31st, 2020 (With comparative figures for 2019)

Expenditure	2020	2019
Salaries,Benefits and Relief	\$3,417,668	\$3,262,382
Other staff related cost	\$20,627	\$20,366
Purchased Services and consultancy	\$202,022	\$234,491
Non insured diagnostic & specialist	\$319,982	\$287,447
Occupancy cost	\$608,052	\$582,965
Other overhead cost	\$1,026,049	\$1,053,164
Total Expenditure	\$5,594,400	\$5,440,814
Revenue		
Federal Grants	\$490,854	\$415,206
Provincial Grants	\$4,498,318	\$4,880,470
Municipal Grants	\$107,728	\$179,674
Foundations	\$53,009	\$133,838
Other	\$593,646	\$402,855
Total Revenue	\$5,743,555	\$6,012,043
Adjustments		
Transfer from/to Special Project Funds	-\$95,854	-\$220,521
Due to Central Local Health Integration Network	-\$50,983	-\$329,290
Due to Ministry of Health and Long Term Care	-\$558	-\$15,362
Recoveries During the Year	-\$1,760	-\$6,056
	-\$149,155	-\$571,229
Total Revenue minus adjustments	\$5,594,400	\$5,440,814