

Women's Health In Women's Hands Community Health Centre 2 Carlton Street, Suite 500 Toronto, Ontario M5B 1J3

T: (416) 593-7655 F: (416) 593-5867 Website Address: www.whiwh.com

MANAGER OF POPULATION HEALTH Permanent Full-time

Reporting to the Director of Primary Health Care Services, you will share your management skills and expertise to ensure that the Centre's population health teams effectively support the Centre's mission and vision.

The Manager is a dynamic, self-reflective, strategic leader who will coordinate the planning and delivery of the Health Centre's health promotion and population health programs. The Manager has a solid understanding of the challenges involved in working with marginalized or vulnerable populations and brings a mature, creative and solution-focused approach to addressing those challenges.

The Manager of Population Health oversees multiple programs and teams. The role requires considerable skill in relationship building, including the ability to develop and foster partnerships and collaborate effectively with community groups, agencies and other stakeholders.

ACCOUNTABILITIES - KEY

- 1. Ensures that the mission statement and the philosophy of the Health Centre are being met in the development and implementation and operation of all population health programs and services.
- 2. Works in collaboration with the population health team (Mental Health, Social work & Diabetes), to identify community needs and priorities and to plan, implement and evaluate health promotion, counselling, advocacy, community development and community support programs.
- 3. Co-ordinates and monitors the activities of the population health team and ensures an interdisciplinary team approach is utilized.
- 4. Coordinates and monitors the activities of the administrative staff responsible for community and client engagement.
- 5. Participates in broad-based health planning through collaboration with internal staff teams, and affiliation with appropriate organizations, networks, and institutions.
- 6. Provides leadership and support to the Centre and to the population health teams by reviewing program objectives, community education strategies, evaluations, and identified program priorities.

- 7. Promotes WHIWH-CHC programs and objectives outside the Centre through participation in committees, public forums, community events, and by using various media.
- 8. Act as a resource to the development of a strategic plan and ensure that it is operationalized.
- 9. Assists in the preparation of the Centre's Annual Report.
- 10. Acts as a resource person for staff, service users, community residents, groups, and agencies.
- 11. Ensures appropriate and accurate statistical data is collected in a timely manner for completion of Quarterly Service Activity Reports.
- 12. Identifies areas for the development of population health-related policies and takes the lead in the research and writing of those policies.
- 13. Participates as chair of the recruitment committee for all new population health staff and provides ongoing supervision and performance management for existing population health staff.
- 14. Identifies resources needed to support Centre activities by developing and maintaining appropriate community networks, and preparing grant proposals as necessary.
- 15. Assists the Executive Director and Finance Manager with budget preparation and monitoring of program expenditures.
- 16. Participates in Management Team Meetings, as a member of the Management Team.
- 17. Other duties as assigned.

QUALIFICATIONS:

- 1. Master's degree in health promotion, social work, health administration or other relevant disciplines
- 2. Three to five years of management experience with progressive responsibility in a community health or social service setting
- 3. Thorough knowledge of and experience applying health promotion principles and processes, including social determinants of health to community needs assessment, program development, implementation, and evaluation
- 4. Experience working with evidence-based interventions, principles and strategies, with complex and marginalized populations
- 5. Strong leadership and supervisory skills, including the ability to mentor, coach and inspire multiple teams of professionals and students
- 6. Strong interpersonal skills and the ability to act as a liaison between the Centre and its clients and community partners
- 7. Excellent communication skills including verbal, written and presentation skills

- 8. Demonstrated commitment to anti-racism and anti-oppression principles, and experience applying these with diverse staff teams and marginalized or vulnerable client groups
- 9. Strong commitment to and experience with appropriate advocacy approaches and methods
- 10. Experience and demonstrated success in proposal writing, budget preparation and management
- 11. Knowledge and experience in effective management of crisis situations
- 12. Ability to collect and analyze data for decision-making and quality improvement

APPLICATION PROCESS:

To apply for this challenging opportunity in a dynamic organization please forward your resume and cover letter with subject line: "**Manager of Population Health**" to the attention of:

Women's Health in Women's Hands Community Health Centre Human Resources Department <u>recruitment@whiwh.com</u>

APPLICATION DEADLINE:

Posted: February 12, 2024 Closing Date: February 23, 2024

Compensation: Based on experience and qualification - \$62,715 with an annual step progression to a maximum of \$78,393.

WHIWH is committed to reflecting the diversity of the communities it serves and we strongly encourage applicants who reflect Toronto's ethnic and cultural diversity and our priority populations. We welcome and encourage applications from all qualified candidates WHIWH is working towards gender equity in pay.

We thank all applicants for their interest; however, only those selected for an interview will be contacted.

WHIWH has a Covid-19 Vaccination Policy that requires employees to take part in COVID-19 vaccination programs recommended by public health authorities, unless approved for an exemption request under the Ontario Human Rights Code. Compliance with this policy is mandatory for this position.